

Rules of the " Solve the puzzle!" Prize Game

Article 1: ORGANIZER

The organizer of the prize game " Solve the puzzle!" (hereinafter referred to as the "prize game") is THE OTHER D.O.O., Avstrijska ulica 17, 1000 Ljubljana (hereinafter referred to as the "organizer").

Article 2: PURPOSE

The organizer announces the prize game for the purpose of promoting tourist offerings at the destination and promoting partners at the destination.

Article 3: TERMS AND CONDITIONS OF PARTICIPATION

Participation in the prize game is not conditioned by a purchase. The prize game is intended only for individuals; legal entities and sole proprietors cannot participate in the action.

By participating in the prize game, the participant accepts all the rules and conditions set out in these prize game rules and agrees to them.

Participation in the prize game is possible from 6th September 2024 to 10th October 2024 until 24:00 via the website <https://www.visitkamnik.com/en/visit>. To participate in the prize draw, you need to choose one of the three answers to the question " Solve the puzzle!" and submit your email address. Any individual who correctly participates in the prize game can be a participant.

Limitations on participation: Employees and external contractors of the organizer and co-organizer of the prize game or their close family members are not allowed to participate in the prize game.

Article 4: WITHDRAWAL FROM PARTICIPATION

Participants can withdraw their participation in the prize game at any time during the game by sending a message to the email address info@theother.si. Upon receipt of this message, the participant will be excluded from the prize game.

Article 5: DRAWING AND ANNOUNCEMENT OF WINNERS

Among all those who meet the conditions of participation in the prize draw (defined in Article 3):

- 1 winner will receive a weekend stay at Terme Snovik with half board for 2 people.
- 1 winner will receive a family ticket for a visit to the Arboretum Volčji Potok.
- 1 winner will receive family tickets for a visit to Velika Planina (cable car and chairlift included).

The drawing of winners will be conducted electronically after the end of the prize game on 10. 10. 2024, and the winners will be announced on 11. 10. 2024, with their names and places of residence on the website <https://www.visitkamnik.com/en/visit>.

The drawing of winners is done using a computer system with a random algorithm, which randomly selects winners from the entire pool of participants. The commission's president prepares a report that includes a list of winners. The report is confirmed and signed by all commission members. The report is kept for one year at the co-organizer's address.

Drawing date: The drawing will take place on 11. 10. 2024, at the address THE OTHER d.o.o., Avstrijska ulica 17, 1000 Ljubljana.

All winners expressly allow the publication of their name and place of residence for any prize presentations on the organizer's websites, Facebook pages, or other media and social networks, for which they will not request payment or compensation from the organizer. At the same time, they waive the right to review, approve, object to any use of material, editorial choices, or appearance of the material.

Article 6: COMMISSION

The commission for monitoring the prize draw consists of:

- Alenka Mivšek (THE OTHER D.O.O.) – commission president
- Lara Burkat (THE OTHER D.O.O.) – commission member
- Diana Gajić (THE OTHER D.O.O.) - commission member

Article 7: PRIZES

Participants in the prize game participate in the prize draw for:

- 1x weekend stay with half board at Terme Snovik for 2 people, valued at 436 EUR.
- 1x family tickets for a visit to Velika Planina (cable car and chairlift), valued at 60 EUR.
- 1x family ticket for a visit to Arboretum Volčji Potok, valued at 24 EUR.

Article 8: PRIZE COLLECTION

To claim the prize, the winner must, upon the organizer's written request via email, submit the following personal information: full name and address (where they want to receive the prize). For the purpose of informing about the prize collection, the winner also provides their contact phone number.

If the winner does not provide the necessary information within ten days of the date of the sent request, they lose the right to the prize without any right to compensation. In this case, the organizer is relieved of all obligations to this winner, and the prize remains unclaimed.

Winners will receive the prize in the form of a gift voucher at the provided address within 15 days of receiving all the required information. Individuals under the age of 18 must also submit written consent from parents or legal guardians when submitting information to the organizer for the prize.

If the winner declines the prize, it is considered that they do not want to receive the prize, and the organizer is relieved of all obligations related to this prize game. At the same time, the organizer gains the right to dispose of the prize for any other purpose.

Prizes cannot be exchanged or paid in cash. The right to claim the prize cannot be transferred to a third party. The results are final, and no appeals are possible.

Article 9: REPORTING PRIZE TO TAX AUTHORITIES

When the value of the main prize exceeds EUR 42.00, the winner must provide personal information (copy of ID, phone number, and tax number) to the tax authorities. In case of inaccuracies in the provided personal information, it is considered that the winner waives the prize.

The payment of the income tax advance for the received prize is the obligation of the payer – the organizer of this prize game. The organizer will calculate and pay the personal income tax advance on the prize in accordance with applicable regulations and deduct the value of the income tax advance from the prize.

If the winner is not a resident of the Republic of Slovenia, the rules of international double taxation avoidance agreements apply to the taxation of income. In this case, the winner arranges the payment of the tax themselves.

All other costs and fees related to use (e.g. payment of income tax above the advance) are the responsibility of the winner.

Article 10: BINDING RULES

The rules are binding on the organizer and other persons who are in any way involved in the conduct of the prize game and the awarding of the prize, as well as for participants who, by participating in the prize game, acknowledge these rules and undertake to abide by them. The rules and conditions of the prize game are available in full on the website <https://www.visitkamnik.com/en/visit> during the duration of the prize game. The commission is responsible for interpreting individual articles of these rules, and for individual opinions and other legal actions, it appoints and authorizes the legal department of the organizer.

In the event of a serious violation of these rules, the commission may cancel the entire prize game and repeat it with appropriate corrections.

Article 11: EXCLUSION FROM THE PRIZE GAME

In case of violation of the specified rules and conditions for participation in the prize game, the organizer reserves the right to exclude these individuals from the prize game without prior notice. Excluded will be individuals who use illegal tools (e.g., hackertools, viruses, trojans, etc.), fake email addresses, or otherwise gain benefits through manipulation. Also, individuals participating on behalf of third parties (with or without their knowledge) may be excluded from the prize game. Participation through game clubs, automatic services, and especially through professional services with prize games is not allowed.

In the event of exclusion from participation in the prize game, the prizes may be subsequently revoked from the winner or already paid or handed out prizes may be demanded back.

Article 12: DISCLAIMER

The organizer is not liable for direct or indirect damage that may occur to the participant due to participation in the prize game or in case of unavailability of the server, unless the organizer has caused the damage intentionally, due to gross negligence, or with a serious breach of contractual obligations. The organizer is not responsible for any technical errors, especially network outages, electronics, or computer failures.

Article 13: EARLY INTERRUPTION OF THE PRIZE GAME

The organizer reserves the right to cancel or interrupt the prize game at any time without prior notice and stating the reasons. The organizer particularly resorts to this possibility if, due to technical reasons (e.g., viruses in the computer system, manipulations, or errors in hardware and/or software) or for legal reasons, the proper execution of the prize game cannot be ensured. If the prize game is interrupted due to a participant's violation, the organizer may demand compensation for the damage caused by the participant.

Article 14: CONFIDENTIALITY, PROTECTION, AND USE OF PERSONAL DATA

The organizer and co-organizer will carefully protect personal data in accordance with the Personal Data Protection Act (ZVOP-1) (Official Gazette of the RS, No. 94/2007-UPB1), the Electronic Communications Act (ZEKom) (Official Gazette of the RS, No. 13/2007-UPB1, 110/2009), and the General Data Protection Regulation (GDPR).

In accordance with the GDPR, the data controller may process personal data if the individual's personal consent is given, i.e., a voluntary statement that their personal data may be processed for a specific purpose. The user confirms it as part of submitting an entry in the prize game by pressing the "SEND" button and agreeing to the general conditions of the prize game.

Participants can revoke their consent for the processing of personal data at any time with a written request sent by email to info@theother.si or by mail to THE OTHER d.o.o., Avstrijska ulica 17, 1000 Ljubljana.

The organizer, as the data controller of personal data collected from participants in the prize game, will use them exclusively for the following purposes:

- Implementation of the prize game in all aspects,
- Informing the winners about the drawing results and award presentation,
- Publication of winners on the prize game website.

The organizer processes and protects the collected personal data in accordance with the applicable legislation on the protection of personal data and allows access to them only to employees who have committed to appropriate confidentiality obligations. The organizer will not transmit or disclose acquired personal data to third parties under any circumstances.

All data will be stored in the database of THE OTHER d.o.o. or with contractual processors of personal data in accordance with the legal deadline or until the participant revokes the storage of personal data.

The organizer will not transfer or process personal data outside the European Economic Area (EEA) without compliance with Standard Contractual Clauses for data protection (or other similar clauses that may be approved by the European Commission in the future).

The tax number and tax office of the winners will be kept for 5 years from the awarding of prizes or as long as necessary based on tax legislation.

Article 15: RULE CHANGES

The game organizer - THE OTHER d.o.o., Avstrijska ulica 17, 1000 Ljubljana, reserves the right to change the conditions of the prize game at any time if there are substantive, commercial, or technical reasons for it.

The organizer will inform participants about all changes and novelties in the prize game with announcements on the website.

Article 16: OTHER PROVISIONS

Employees of THE OTHER d.o.o. and their immediate family members, as well as other individuals or legal entities involved in the implementation of the prize game, are not allowed to participate in the prize game.

The rules are binding for the organizer, all employees, and other individuals connected in any way with the prize game and drawing, which is the subject of this regulation, as well as for participants in the prize game who, by confirming these rules, agree to them.

Questions and additional information regarding the prize game can be addressed to the email address: info@theother.si.

Article 17: ACCESSIBILITY OF RULES

These rules are accessible on the website <https://www.visitkamnik.com/sl/o-zavodu>.

Article 18: COMPLAINTS AND OBJECTIONS

All complaints and objections regarding the implementation of the prize game are resolved by the organizer. In the case of justified complaints, the organizer undertakes to resolve them as soon as possible and inform the participant or, if necessary, other participants.

In case of disputes arising from the prize drawing, the competent court is in Ljubljana.

Article 19: FINAL PROVISIONS

The organizer undertakes to do everything in its power to ensure that the prize game is carried out correctly, and responsibility does not include cases of force majeure. In the event of circumstances beyond the organizer's control (force majeure, logistical obstacles, technical problems), the organizer may cancel the prize game. In such a case, the organizer is not responsible for any resulting damage. The organizer's decision on all matters related to the prize game or the use of rules is final and applies to all participants.

Article 20: VALIDITY OF RULES

The rules come into effect on September 6th, 2024.

Ljubljana, September 5th, 2024

THE OTHER d.o.o.